



CORPORATE CULCHA

Indigenous Workforce, Training & Development ABN 78 536 752 199

15 July 2011

Lou Armstrong
Not Just a Copy Shop
Shop 1, 81 Minjungbal Dr
Tweed Heads South NSW 2486

Dear Lou

We're happy to provide this testimonial for you and the team at Not Just a Copy Shop at Tweed Heads.

When we first decided to outsource our printing, it was simply a matter of asking around "does anyone know a good printer?". Promptly our bookkeeper said, "try Lou at Not Just a Copy Shop ... I've heard good things".

So we did, and from the get-go we were impressed with you and your team for a number of reasons.

Firstly, the consistent customer service and can-do attitude that you and your team display, ensures we always feel like we're a priority and that our business matters to you. We have at times asked for the impossible, but have never been let down by you. I even recall one particularly urgent job you did for us which required completion and pick-up well out of your normal hours, and this was done without hesitation, due to the excellent business relationship we've developed.

Secondly, the quality of work that your team delivers is fundamental to us returning to your business again and again. We understand that printing can be a complicated business requiring precision and attention to detail. We will always receive a call from you if there are elements of our jobs that you need to clarify, which saves us all time and money in the end.

Thanks again Lou and the team for your great work and for meeting our needs as our business grows and changes. Let's hope we continue to grow together.

Kind regards

Vanessa Ring
Operations Manager

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